This Local Exchange Services Tariff No. 2, replaces in its entirety, Local Exchange Telephone Service Tariff No. 1, presently on file with the Commission



TITLE PAGE

OF

KENTUCKY LOCAL EXCHANGE SERVICES TARIFF

OF

UNITY COMMUNICATIONS, INC.

This tariff, filed with the Kentucky Public Service Commission, contains the rates, terms, and conditions applicable to Local Exchange Telephone Services within the State of Kentucky offered by Unity Communications, Inc.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 1 8 2003

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

EXECUTIVE DIRECTOR

Effective: July 18, 2003

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Jeffrey J. Milton, President /CEO 101 Business Park Drive, Suite C

Ridgeland, MS 39157

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
1	Original		26	Original	51	Original
2	6 th Rev.	*	27	Original	52	2 nd Rev.
3	Original		28	Original	53	1 st Rev.
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			48	1 st Rev.	74	Original
			49	1 st Rev.	75	Original
			50	Original		

^{* -} Indicates pages included with this filing.

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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of local exchange service by Unity Communications, Inc. within the Commonwealth of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company" refers to Unity Communications, Inc., unless otherwise specified or clearly indicated by the context.

Commission - Kentucky Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Exchange Access Line - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

ILEC - The incumbent Local Exchange Carrier.

LEC - Local Exchange Company.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company may offer these services over its own or resold facilities.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

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2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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2.4 Liabilities of the Company

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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2.5 Deposits

Applicants or Customers whose financial condition is unknown or unacceptable to Carrier may be required to pay a deposit. If actual usage data is available for the customer at the same or similar premises, the deposit amount shall be calculated using the customer's average bill for the most recent twelve (12) month period. If actual usage data is not available, the deposit amount shall be based on the average bills of similar customers and premises in the system, not to exceed to two (2) month's actual or estimated usage. If customer fails to pay for service or equipment, the deposit will be applied to the outstanding balance. If, at any time, Carrier feels that the customer has established satisfactory credit, the Carrier will refund the amount of the deposit. In any event, deposits or remaining balance thereof will be returned upon termination of service.

Interest will accrue on customer deposits held by the company, beginning on the date the deposit is made.

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2.6 Advance Payments

Recurring Charges: Customers not required to make a deposit may be required to provide advance payment to the Company, in an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

Non-Recurring Charges: The Company reserves the right to require pre-payment of applicable nonrecurring charges. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

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2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7.1 Kentucky Lifeline Support

In order to support funding of LifeLine service to low-income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. Beginning July 1, 2004, the charge per line will be applied at the rate of \$0.08 per month.

2.7.2 Kentucky TRS/TAP Surcharge

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In order to support funding of the Telecommunications Relay Services (TRS) and the Telecommunications Access Program (TAP), the Company will collect a monthly TRS/TAP surcharge from its Customers for each local line provided by the Company. The current charge is \$0.09 per access line.

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2.8 Equipment

- 2.8.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her remises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.
- 2.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- **2.8.3** Equipment the Company provides or installs at the Customer premises for use in connection with services the Company. offers shall not be used for any purpose other than that for which the Company provided it.
- 2.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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2.8 Equipment, (Cont'd.)

- 2.8.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.
- 2.8.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

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2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquiries may be made in writing, in person, or via telephone.) Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

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2.11 Late Payment Charge

The Company will assess a late payment charge equal to 1.5% for any past due balance that exceeds thirty days. A late payment penalty may be assessed only once on any bill for rendered services.

2.12 Cancellation by Customer

Customer may cancel service by providing oral or written notice to the Company.

2.13 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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2.14 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

- **2.14.1** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- **2.14.2** For use of telephone service for any other property or purpose than that described in the application.
- **2.14.3** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents. 2.14.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- **2.14.5** For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without five days' written notice to the Customer.
- 2.14.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

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2.14 Refusal or Discontinuance by Company, (Cont'd.)

- 2.14.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.14.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- **2.14.9** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

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2.15 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to tile Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation tees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.17 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Returned Check Charges

A fee of \$20.00, or five percent of the amount of the check, which ever is greater, may be charged for each check returned for insufficient funds.

2.20 Service Implementation

Absent a promotional offering, service implementation or installation charges will apply to new service orders or to orders to change existing service for the services listed in Section 3.

2.21 Reconnection Charge

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.22 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.23 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

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2.24 **Directory Listings**

- 2.24.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
- 2.24.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
- 2.25.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.
- **2.24.4** Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.24.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- **2.24.6** Generally, the listed address is the location of the subscriber's place of business or residence.
- 2.24.7 Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.
- 2.24.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly PUBLIC SERVICE COMMISSION conducted. OF KENTUCKY EFFECTIVE

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2.25 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- **(B)** of a type other than that which the Company would "normally" utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (**D**) in a quantity greater than that which the Company would normally construct;
- **(E)** on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

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2.26 Universal Emergency Telephone Number Service (911, E911)

- **2.26.1** This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- **2.26.2** 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- **2.26.3** The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and nonpublished service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.26.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, tire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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2.26 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

2.26.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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SECTION 3.0 - DESCRIPTION OF SERVICE

3.1 Local Service Areas

The Company's service area will mirror that of BellSouth within the State of Kentucky.

3.2 Timing of Calls - Usage-Sensitive Products

- 3.2.1 Usage charges for usage-sensitive products are based on the actual usage of the Company network. The Company will determine that a call has been established by signal from the local telephone Company.
- 3.2.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules. 3.2.l. Usage is measured and rounded to the next higher billing increment for billing purposes.
- 3.2.3 There is no usage-based billing applied for incomplete calls.

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3.3 Residential Service

Residence Service provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number, as well as access to the services specified. Residence Service is that service furnished in:

- (A) Private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use;
- **(B)** In the study of a clergyman located in a church;
- (C) In a college fraternity or sorority house, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

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3.4 Business Services

The Company's Business Services are offered for local calling using the facilities of the Company's authorized underlying Local Exchange Carrier(s). The Company's Business Services are offered primarily to the following:

- (A) Offices, stores, factories, mines and all other places of a strictly business nature;
- (B) Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
- (C) Services terminating solely on the secretarial facilities of a telephone answering bureau.

3.4.1 Business Exchange Line Service

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

3.4.2 Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company's long distance products. Installation charges also apply.

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3.4 Business Services, (Cont'd.)

3.4.3 Optional Business Features

(A) Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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3.5 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.6 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to- Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 4, as well as per call operator charges.

(A) Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1. Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network; and
- 2. Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

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3.6 Operator-Assisted Services, (Cont'd.)

(B) Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

- 1. The operator verifies that the line is busy with a call in progress;
- 2. The operator verifies that the line is unavailable for incoming calls; or
- 3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

- 1. The calling party advises that the call is to or from an official public emergency agency; or
- 2. Under conditions other than the three stated above. Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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3.7 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

Residential Customers are exempt from Directory Assistance charges under the following circumstances:

3.7.1 The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.

3.8 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

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SECTION 4.0 - RATES FOR RESOLD SERVICES

4.1 Local Exchange Service

4.1.1 General

The Company will resell the services of BellSouth. The descriptions of local products and services offered by the Company will mirror those of BellSouth and only be available in BellSouth Service Territory.

Business end-users who subscribe to this Company's local exchange service will receive a 5% discount off monthly recurring charges associated with products and services offered in this tariff. Business end-users will who subscribe to this Company's local exchange service in addition to this Company's IntraLATA or InterLATA long distance service will receive a 10% discount off monthly recurring charges for lines, trunks, and channels. Features do not qualify for the 10% discount. Residential end-users will receive service at the rates listed in this tariff, with no discount. Discounts do not apply to service charges, installation charges or other non-recurring charges. Voice Mail and Inside Wire Maintenance plans are also ineligible for discounts.

4.1.2 Flat Rate Main Station Line

		Monthly Rate	
		Residence	Business
A	Rate Group 1	\$15.20	\$35.90
В.	Rate Group 2	\$15.20	\$35.90
C.	Rate Group 3	\$16.65	\$35.90
D.	Rate Group 4	\$17.30	\$33.75
E.	Rate Group 5	\$18.40	\$33.75

4.1.3 Area Calling Service – Monthly Rates

A.			Access Line with us	age detail	
			Residence		Business
				Inward	Both Way
	1.	Rate Group 1-4	\$10.50	\$29.70	\$35.70
	2.	Rate Group 5	\$12.07	\$33.00	\$38.35
В.	Acc	ess Line without	usage detail		
			_	Inward	PUBLICISERVING COMMISSION
	1.	Rate Group 1-4	\$10.40	\$29.70	SOE KENTUCKY SOEPPECTIVE
	2.	Rate Group 5		\$33.00	\$35.35
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SECTION 9 (1)

Monthly Data

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SECTION 4.0 – RATES FOR RESOLD SERVICES, (CONT'D.)

4.1 Local Exchange Service, (Cont'd.)

4.1.4 Area Calling Service (ACS) Usage

	Initial Minute	Add'l. Minute
0 miles	\$0.02	\$0.01
1 - 10 miles w/in limited LCA	\$0.04	\$0.02
> 10 miles w/in limited LCA	\$0.06	\$0.04
1 - 10 miles beyond limited LCA	\$0.04	\$0.02
11-16 miles beyond limited LCA	\$0.06	\$0.04
17-22 miles beyond limited LCA	\$0.09	\$0.07
23-30 miles beyond limited LCA	\$0.09	\$0.07
31-40 miles beyond limited LCA	\$0.09	\$0.07
> 40 miles beyond limited LCA	\$0.09	\$0.07

4.1.5 Reserved for Future Use

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SECTION 4.0 – RATES FOR RESOLD SERVICES, (CONT'D.)

4.1 Local Exchange Service, (Cont'd.)

4.1.6 Network Choice (available to residential customer only)

	Suspend Rate	Monthly Rate
Individual Line	\$8.50	\$33.50
Two-Line Package	\$17.00	\$65.50
Three-Line Package	\$25.50	\$97.50

4.1.7 Hunting Services

Rate Group	Flat Rate Service Monthly Recurring	Measured, Back-up Line, Area Calling Monthly Recurring
1	\$12.00	\$12.00
2	\$11.25	\$11.25
3	\$8.00	\$10.50
4	\$5.00	\$10.00
5	\$5.00	\$ 5.70

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SECTION 4.0 – RATES FOR RESOLD SERVICES, (CONT'D.)

4.1 Local Exchange Service, (Cont'd.)

4.1.8 Custom Calling Services

	Monthly Ra	te
	Residence	Business
Call Waiting	\$5.50	\$7.00
Call Forwarding Variable	\$4.00	\$4.40
Three-way calling	\$5.00	\$4.40
Speed calling (8 code)	\$4.00	\$4.40
Speed calling (30 code)	\$4.50	\$5.50
Call Forwarding Busy line	\$1.00	\$3.85
Call Forwarding Don't Answer	\$1.00	\$3.85
Customer Control of CF Busy Line	\$3.00	\$7.40
Customer Control of CF Don't Answer	\$3.00	\$7.00
Call Forwarding Busy Line Multipath or Customer control	\$2.00	\$3.55
of CF BL Multipath		
Call Forwarding Don't Answer Multipath or Customer	\$2.00	\$3.55
control of CF DA Multipath		
Call Forwarding Variable Multipath	\$3.00	\$5.00
Remote Access Call Forward Variable	\$6.00	\$9.35
Call Forwarding Don't Answer Ring Control	\$1.00	\$3.85
Call Waiting Deluxe	\$6.50	N/A
Three-Way Calling with Transfer	\$4.95	\$6.00

4.1.9 Directory Listings (All Pricing Platforms)

	Monthly Rate
Non-published Listing	\$4.00
Non-listed Listing	\$1.82
Additional Listing	\$1.20
Alternate Listing	\$1.80
Foreign or Cross Reference	\$1.20
Special Text, Mobile or Paging	\$1.80

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SECTION 4.0 - RATES FOR RESOLD SERVICES, (CONT'D.)

4.1 Local Exchange Service, (Cont'd.)

4.1.10 Remote Call Forwarding

	Monthly Rate
Per feature arranged for 1 access path	\$18.50
Additional access path	\$18.50

4.1.11 Touch star Service

	Monthly Rate		
Service	Residence	Business	
Call Return	\$ 5.00	\$ 5.20	
Call Return	\$0.90 (per activation)	\$ 0.90	
Repeat Dialing	\$ 4.20	\$ 4.95	
Repeat Dialing	\$0.90 (per activation)	\$ 0.90	
Busy connect	\$0.90 (per activation)	\$ 0.90	
Three-Way Calling	\$0.90 (per activation)	\$ 0.90	
Call Selector	\$ 4.20	\$ 4.95	
Preferred call forwarding	\$ 4.20	\$ 4.95	
Call Block	\$ 4.20	\$ 4.95	
Call Tracing	\$ 4.20	\$ 5.50	
Caller ID basic	\$ 7.00	\$ 9.05	
Caller ID deluxe	\$ 7.95	\$10.00	
Anonymous Call Rejection	\$ 3.30	\$ 4.40	
Enhanced Caller ID w/Call Management	N/A	\$16.95	

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SECTION 4.0 - RATES FOR RESOLD SERVICES, (CONT'D.)

4.1 Local Exchange Service, (Cont'd.)

4.1.12 Call Screening

Optional restriction of 1+, 0+, 0-, 00-, 411, 976, 900, IDDD
Available in various packages

Monthly Rate

Residence

\$3.50
\$4.50

4.1.13 Ring Select

	Monthly Rate	
	Residence	Business
Select I	\$3.95	\$8.00
Select II	\$5.95	\$10.00

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SECTION 4.0 – RATES FOR RESOLD SERVICES, (CONT'D.)

4.2 Non-Recurring Installation Rates

4.2.1 Line Connection Charge

	Non Recurring Rate	
	Residence	Business
First Line	\$42.00	\$73.00
Each additional line	\$15.00	\$22.00

4.2.2 Line Change Charge

	Non Recurring Rate	
	Residence	Business
First Line	\$35.00	\$48.00
Each additional line	\$15.00	\$14.00

4.2.3 Secondary Service Charge

	Non Recurring Rate	
	Residence	Business
Per customer request	\$15.00	\$20.00
(Applies for adding or rearranging custom		
calling features)		

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Local Exchange Telephone Service

SECTION 4.0 – RATES FOR RESOLD SERVICES, (CONT'D.)

4.2 Non-Recurring Installation Rates, (Cont'd.)

Remote Call Forwarding 4.2.4

Non Recurring Rate

\$14.50

Remote Call Forwarding

4.2.5 **PIC Change Charges**

Non Recurring Rate

\$4.00

Interstate IntraLATA

\$4.00

4.2.6 **Premise Work Charge**

Non Recurring Rate

Residence

Business \$30.00

1st 15 minute increment or fraction thereof

\$30.00 \$14.00

\$14.00

Additional 15 minute increment or fraction thereof

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SECTION 4.0 – RATES FOR RESOLD SERVICES, (CONT'D.)

4.3 Rates for Company Employees

Active employees of this Company will be furnished local access lines and features at a discount of 16.79% off monthly recurring charges for residential service listed in this tariff. Service will be furnished only at one location and only when the telephone is located in the employees residence. Such employee's service will not be furnished at locations where the station is not restricted to the use of the employee and members of his immediate family or other employees of the Company residing in the same household. Employees who receive this discount will not be eligible for other residential telephone discounts or promotions offered by the Company. Voice mail and inside wiring maintenance plans are not eligible for the discount.

Employees who separate from the company and are entitled to a severance or retirement package may have service continued at the employee rate for a specified length of time as part of the separations package.

4.4 Employee Facility-Based DSL and Voice Package Service

Active employees who have completed 90 days of employment with the Company are eligible for SDSL service which includes basic voice service at the employee-discount price indicated below:

Zone	Monthly Recurring Charge	Installation Charge
1 and 2	\$33.00	\$142.00

If an employee cancels the order during the ILEC cancellation period, a \$100 order cancellation charge will apply. If the employee cancels the order after the ILEC cancellation period, a \$199 order cancellation charge will be assessed. If the employee is terminated (voluntarily or involuntarily), NTC will bill the employee the per line rate for voice service currently in effect in this tariff and the rate for unbundled DSL service in the company's current price list.

Employees must also choose the Company's telephone's long distance service at currently tariffed prices to be eligible for the discounted voice and DSL package. Features, including voice mail, are not eligible for a discount.

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SECTION 5.0 – MISCELLANEOUS FEES

5.1 Additional Local Service Charges

5.1.1	FCC	End	User	Commo	n Line

	Business Monthly	Residential Monthly
Primary Residential Line	n/a	\$6.00
Additional Residential Line	n/a	\$7.00
Single Line Business	\$6.00	n/a
Multiline Business	\$7.84	n/a

5.1.2 FCC Local Number Portability Charge

	Business Monthly	Residential Mon
per line	\$0.35	\$0.35
per trunk	\$2.07	\$2.07

5.1.3 FCC PIC Change Charge

Non-Recurring Charge	Business Non-Recurring	Residential
-	Charge \$1.49	\$1.49

5.1.4 FCC Universal Service Charge

Business	Residential
Monthly	Monthly
n/a	\$0.58
n/a	\$0.67
\$0.58	n/a
\$0.93	n/a
	n/a n/a \$0.58

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SECTION 6.0 – OPERATOR SERVICES

6.1 Local Operator Service Charges

	Per Call
Station-t o-Stat ion	
Customer Dialed Calling Card	\$0.80
Operated Assisted	\$2.25
Person -to-Per son	\$4.90
Operator Dialed Surcharge	\$0.80
Partially Automated Surcharge	\$0.50
Busy Line Verification	\$1.04
Busy Line Interrupt	\$1.54

6.2 Local Directory Assistance

	Per Call
Within caller's Local Calling Area	
direct dialed	\$1.25
surcharge for operator assistance	\$0.30
Outside caller's Local Calling Area	
direct dialed	\$1.25
surcharge for operator assistance	\$0.30
Call Completion, per call completed	\$0.30

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SECTION 7.0 - FACILITIES-BASED SERVICES AND RATES

7.1 Local Exchange Service

> Reserved for Future Use 7.1.1

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SECTION 7.0 - FACILITIES-BASED SERVICES AND RATES

7.1 Local Exchange Service, (Cont'd.)

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7.1 Local Exchange Service, (Cont'd.)

7.1.3 Access Line Features

	Monthly Rate	
Call Waiting	\$3.00	
Call Forwarding Variable	\$3.00	
Speed Calling - 8 Code	\$3.00	
Speed Calling - 30 Code	\$5.00	
Call Forwarding - Busy Line	\$3.00	
Call Forwarding - Don't Answer	\$3.00	
Call Return	\$3.00	
Caller ID Deluxe	\$8.00	
Enhanced Caller ID	\$7.00	
Caller ID	\$3.00	
Customized Code Restriction Option		
Option 1 - (1+, 0-, 0+, 00-, (1+/0+) 411, 976, NPA 900	\$4.50	
IDDD 01+, IDDD 011+, 101XXXX)	4 •	
Option 2 - (0-, 0+, 00-, IDDD 01+, 976)	\$4.50	
Option 3 - (1+, 0-, 0+, 00-, IDDD 01, NPA 900, 101XXXX)	\$4.50	
Option 4 - (976, NPA 900)	\$0.00	
Ring Select I	\$7.00	
Ring Select II	\$9.00	
Message Waiting Indication - Audible/Visual	\$0.00	
Call Hold	\$3.00	
Account Codes (unverified)	\$0.00	(N)
Account Codes (verified)	\$0.00	(N)
Repeat Dialing	\$3.00	
Selective Call Forwarding	\$3.00	
Distinctive Ring	\$3.00	
Selective Distinctive Alerting	\$3.00	
Three-Way Calling	\$3.00	
Selective Call Acceptance	\$3.00	
Selective Call Rejection	\$3.00	
Cancel Call Waiting	\$0.00	
Anonymous Call Rejection	\$3.00	
Hunting	\$5.00	

Note: Feature charges for Call Forwarding Don't Answer and Call Forwarding Busy Line are waived for customers with Company facilities based voice mail

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Jeffrey J. Milton, President 101 Business Park Drive, Suite A

Ridgeland, MS 39157

7.1 Local Exchange Service, (Cont'd.)

7.1.3 Access Line Features

(A)	Remote Call Forwarding
(A)	Kemote Can Forwarung

Per feature arranged \$16.50
Remote Call Forwarding, per additional access facility \$16.50

Note 1: Usage charges may apply

Note 2: A line change charge will apply if Remote Call Forwarding is installed after service is initially installed

(B) Remote Activation of Call Forwarding

Remote Activation S7.00

(C) User Transfer and Conferencing

User Transfer \$6.00

(D) Station Hunting

Station running		(N)
	Monthly Rate	(14)
User Transfer	\$3.00	ı
	*****	(N)

7.1.4 DID Service

	Monthly Rate
Establishment trunk group and provide first 20 DID numbers	\$3.00
Each additional group of 20 DID numbers	\$3.00
Non-consecutive DID numbers	\$0.15
DID Trunk Termination, each trunk	\$17.50
Multifrequency (MF) Pulsing Option, each	\$6.00
Dual Tone Multifrequency (DTMF) Pulsing Option, each	\$6.00
Group of 20 Reserved Numbers, each group	\$3.00
Reserved Non-consecutive DID Numbers, each	\$0.15

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7.1 Local Exchange Service, (Cont'd.)

7.1.5 Reserved for Future Use

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7.1 Local Exchange Service, (Cont'd.)

7.1.5 Reserved for Future Use

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7.1 Local Exchange Service, (Cont'd.)

7.1.6 Service Connection Charges

(T)

(R)

(I)

Line Connection Charge, per line or trunk

Business rates in Section 4 apply

Line Change Charge, per line or trunk

Business rates in Section 4 apply

Secondary Service Charge, per request

Business Rates in Section 4 apply

Premise Work Charge

First ½ hour or fraction thereof Each Additional ½ hour \$60.00

\$40.00

Expedite Work Charge

\$345.00

Note:

This charge applies when customer requests an expedited installation date, however

payment of the charge does not guarantee an installation date or interval

DSL Circuit Move or Transfer Charge

\$475.00

(Applies in addition to line connection charges for bundled customers)

Missed Appointment Charge

\$178.50

(Applied when an appointment has been made with the customer, and the customer is then unavailable to provide access to the premise.)

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7.2 Facilities-Based Bundle Package 1 – DSL¹

Limitations: Customer must select the Company's Long Distance and Local Service

in order to receive full benefit from the bundled pricing plan. Upon customer request, the bundle may be provided without the DSL and/or the long distance service, however, the bundle price will remain the

same.

Customer must sign a term agreement

Limit of one bundle allowed per customer location

Charges Waived: Discounted installation charges depending on the term selected.²

Equipment (CPE) rental/purchase charges.³

DSL service is subject to certain technical factors which may limit the availability of the promotional offer. These factors may include distance considerations based on the customer's location in relation to the central office, loop qualification tests and other conditions. At the Company's sole discretion, IDSL or ADSL service may be substituted. In those cases, synchronous speeds are not guaranteed. One and two line bundles are available only to existing bundles customers at their current location and require a new 12 month term agreement. Line reduction charges apply as set forth in Section 7.2 following.

(T)

(D) (D)

- In the case of installation procedures that exceed regular/standard services, the customer will be charged a pre-agreed hourly rate. Extraneous installation charges may include, but are not limited to, inside wiring, LAN and WAS configurations, etc. Charges for speed changes made during the duration of the contract will be billed at a \$100.00 non-recurring charge per change. Line connection charges for new lines (lines not currently installed) will apply at the business rates listed in Section 4 of this tariff.
- All equipment provided by the Company under this arrangement shall remain the sole property of the Company according to the terms listed in the term agreement. Should the Customer or the Company terminate service for any reason prior to the expiration of the term agreement, the Customer shall return equipment to the Company in no more than 10 days.

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SECTION 7.0 - FACILITIES-BASED SERVICES AND RATES, (CONT'D.)

7.2 Facilities-Based Bundle Package 1 – DSL¹, (Cont'd.)

Package Prices Include:

Flat Rate Business Lines with unlimited local calling for calls within the basic local calling area. The customer may choose unlimited available features as listed in this Section at no additional charge.

Customers will receive the equivalent of 100 minutes of free long distance service per line applied on a total account basis.

Free long distance minutes include domestic outbound and inbound 1-800 (toll-free) calls.

Rates for calls not included in the usage allowance are listed in the Company's Kentucky interexchange tariff and are applicable for all calls. Extended domestic calls are not included in the bundled pricing plan.

320 kbps DSL service with web site hosting at 25 megs, 50 e-mail names, 1 static IP address and unlimited usage. Higher speeds are available at the listed charges.

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7.2 Facilities-Based Bundle Package 1 – DSL¹, (Cont'd.)

(A) Facilities-Based Calling Area

Louisville

Basic Local Calling Area	Optional Expande	Optional Expanded Local Calling Area		
LaGrange	Bagdad	Port Royal		
West Point	Bardstown	Rose Terrace		
Zoneton	Bedford	Shelbyville		
Charlestown (Indiana exchanges)	Bloomfield	Shepherdsville		
Gelena	Campbellsburg	Simpsonville		
New Albany	Carrollton	Sulphur		
Sellersburg	Chaplin	Taylorsville		
	Cropper	Lebanon		
	Eminence	Junction		
	Finchville	Milton		
	Mt. Eden	New Haven		
	Mt. Washington	Waddy		

Customers may select the option of the expanded local calling area. If this option is selected, calls into the expanded area, as well as into the basic local calling area, may be dialed as a local call. For customers selecting the expanded local calling area, calls into the expanded local calling area will be billed at \$0.05 per minute of use and the usage will not accrue toward the customer's free long distance minutes included in the facilities-based bundled package. There is no additional monthly recurring charge for selecting the expanded calling option. Customers with the basic local calling area only will dial all calls outside the basic local area as toll calls, at intrastate toll charges, and the calls will accrue toward the customer's free long distance bundled minutes.

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KY10301

7.2 Facilities-Based Bundle Package 1 – DSL¹, (Cont'd.)

(B) Available Terms

	12 Months	24 Months	36 Months
Installation Charge*	\$499	\$499	\$499
Early Termination Charge**	100% of	50% of	33% of
	monthly	monthly	monthly
	recurring	recurring	recurring
	revenues	revenues	revenues
	multiplied by #	multiplied by	multiplied by
	of months	# of months	# of months
	remaining on	remaining on	remaining on
	the agreement	the agreement	the agreement
Charge for Reduction in # of Lines	\$50 per line	\$50 per line	\$50 per line
in Agreement ***			
Early Termination Charge for	\$199	\$199	\$199
Customer Moving			
Out of DSL Service Area			
Charge for DSL Speed Change after	\$100	\$100	\$100
Installation			<u> </u>

- * May be waived or reduced during special promotions. A customer canceling service before installation is complete will incur a \$199.00 ordering charge. A customer canceling service after the Company has incurred cost to deliver a circuit to the premise will incur a \$499.99 ordering charge.
- ** In addition to the monthly revenue percentage listed, any promotion incentives or waived charges awarded to the customer will be charged back upon early termination.
- *** If the customer ports a line to another carrier, or reduced lines below the minimum number of lines required for the product for which he has contracted, full termination charges apply.

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7.2 Facilities-Based Bundle Package 1 – DSL¹, (Cont'd.)

(C) Monthly Recurring Charges for Packages with Additional Bandwidth

# Lines	320 Kbps	784 Kbps	1.04 Mbps	1.5 Mbps	
1-2	\$147.00	\$350.00	\$449.00	\$589.00	(T,N,D)
3	\$178.00	\$350.00	\$449.00	\$589.00	(T,R,D)
4	\$214.50	\$350.00	\$449.00	\$589.00	(R,D)
5	\$251.00	\$350.00	\$449.00	\$589.00	(D)
6	\$287.50	\$386.00	\$485.50	\$625.50	
7	\$324.00	\$423.00	\$522.00	\$662.00	
8	\$360.50	\$459.00	\$558.50	\$698.50	
9	\$397.00	\$496.00	\$595.00	\$735.00	
10	\$433.50	\$532.50	\$631.50	\$771.50	
11	\$470.00	\$569.00	\$668.00	\$808.00	į
12	\$506.50	\$605.50	\$704.50	\$844.50	ĺ
13	\$543.00	\$642.00	\$741.00	\$881.00	j
14	\$579.50	\$678.50	\$777.50	\$917.50	j
15	\$616.00	\$715.00	\$814.00	\$954.00	ĺ
16	\$652.60	\$751.50	\$850.50	\$990.50	ĺ
17	\$689.00	\$788.00	\$887.00	\$1027.00	Ì
18	\$725.50	\$824.50	\$923.50	\$1063.50	ĺ
19	\$762.00	\$861.00	\$960.00	\$1100.00	ĺ
20	\$798.50	\$897.50	\$966.50	\$1136.50	Ì
21	\$835.00	\$934.00	\$1,033.00	\$1173.00	
22	\$871.50	\$970.50	\$1,069.50	\$1209.50	j ·
23	\$908.00	\$1007.00	\$1,106.00	\$1246.00	j
24	\$944.50	\$1043.50	\$1,142.50	\$1282.50	(D)

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7.3 **Reserved for Future Use**

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SECTION 9 (1) Effective: April 25, 2005

(N)

SECTION 7.0 – FACILITIES-BASED SERVICES AND RATES, (CONT'D.)

7.4 Complete "T" Package

Facilities-based customers will receive full dynamic TI at all available line quantities.

Package Includes:

- Unlimited Local Calling for calls within the basic local calling area.
- Customers will receive 250 minutes of free long distance per line. Qualified long distance minutes include domestic outbound calls only. Extended domestic calls are not included in the bundled plan. Minutes in excess of the allowance will be billed at \$0.05 per minute. All in-bound toll-free minutes will be billed at \$0.06 per minute.
- 15 E-mail addresses. Additional e-mail addresses will be billed at \$1.00 each, or \$5.00 for a group of 10.
- Basic web hosting at 25 MB
- Voice features as follows:

Anonymous Call Rejection

Call Forward Busy Line

Call Forward Don't Answer

Call forward Variable

Call Hold

Call Return

Call Waiting

Caller ID

Caller ID Block

Calling Identity Delivery Suppression

Cancel Call Waiting

Distinctive Ring

Enhanced Caller ID

Hunting

Internal Transfer & Conference

Repeat Dialing

Ring Select I

Ring Select II

Selective Call Acceptance

Selective Call Forwarding

Selective Call Rejection

Selective Distinctive Alerting

Speed Calling 8

Speed Calling 30

Three Way Calling

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SECTION 7.0 – FACILITIES-BASED SERVICES AND RATES, (CONT'D.)

7.4 Complete "T" Package, (Cont'd.)

- Reduction in rates for the following chargeable voice features:

Remote Activation of Call Forwarding \$3.00 Caller ID Deluxe \$2.00

- Other voice features will be billed from the feature list in Section 7.1.3 of this tariff.
- Inclusive pricing, without additional local number portability, end-user common line charge, or ld access charge.

Limitations:

- One bundle per customer location
- Pricing for contract terms reverts to month-to-month pricing at the end of the term.
- Customer must select Unity's local and long distance service in order to subscribe to the plan.
- Customer must be located within Unity's facilities-based markets
- Termination and installation charges outlined in Section 7.1 of this tariff apply to the Complete "T" product.
- There is not a termination penalty for month-to-month service; however, the installation charge, should the customer opt for month-to-month pricing, will be \$1000.
- 4 to 16 lines only

Lines	Month-to-Month	One Year	Two Years	Three Years
4	\$360.00	\$330.00	\$315.00	\$300.00
5	\$402.00	\$369.00	\$352.00	\$335.00
6	\$444.00	\$407.00	\$389.00	\$370.00
7	\$486.00	\$446.00	\$425.00	\$405.00
8	\$528.00	\$484.00	\$462.00	\$440.00
9	\$570.00	\$523.00	\$499.00	\$475.00
10	\$606.00	\$556.00	\$530.00	\$505.00
11	\$642.00	\$589.00	\$562.00	\$535.00
12	\$678.00	\$622.00	\$593.00	\$565.00
13	\$714.00	\$655.00	\$625.00	\$595.00
14	\$750.00	\$688.00	\$656.00	\$625.00
15	\$786.00	\$721.00	\$688.00	\$655.00
16	\$822.00	\$754.00	PUBLIC 19.ERVI	CE CEOMINUSSION
			OF KE	NTUCKY

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101 Business Park Drive, Suite A

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By

Executive Director KY10501

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EFFECTIVE 4/25/2005 PURSUANT TO 807 KAR 5:011

SECTION 8.0 - SPECIAL SERVICE ARRANGEMENTS

8.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. The Company may include resold services of BellSouth in the offering. When individual resold services are not listed separately in this tariff, prices will include a 10% discount off the monthly recurring charges in BellSouth's tariffs currently on file with the Kentucky Public Service Commission. All Individual Case Basis Arrangements are subject to Commission approval.

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101 Business Park Drive, Suite C Ridgeland, MS 39157

SECTION 8.0 - SPECIAL SERVICE ARRANGEMENTS, (CONT'D.)

8.2 Contract Assumptions

A customer with an existing service agreement or contract with an ILEC must sign a contract assumptions agreement in order to receive service from the Company. The contract assumption agreement provides that the customer is responsible for all charges and liabilities assumed by the Company according to the terms of the customer's prior service agreement with another provider. The text of the agreement is as follows:

If the end user ("Customer") located (Service Location, including City, State, Zip Code) has previously entered into any service agreements, specifically including but not limited to any contract service arrangement, special assembly contract, variable term payment plan, or similar contractual arrangement for the provision of services ("Service Agreement"), with any third party service provider, including but not limited to BellSouth Telecommunications, Inc. or similar third party service provider ("Third Party Service Provider"), which Service Agreement must be assumed or guaranteed in whole or in part by the Company, then in any such event, the following special provisions shall apply;

All terms and conditions of such Service Agreement with said Third Party Service Provider are hereby incorporated by reference as fully and with the same effect as if the Company was substituted for the Third Party Service Provider;

Customer shall indemnify and hold the Company harmless from and against any and all charges, penalties, expenses, costs, obligations, termination charges, user charges, attorney's fees, or other liabilities suffered or incurred by the Company directly or indirectly related to or arising out of said Service Agreement or the Company's assumption or guarantee of same; and

Customer acknowledges that he shall be liable to the Company in the event of any termination of any service prior to the expiration of the service period covered by the Service Agreement, and transfer of any service to any new location, any disconnection of any service as a result of the customer's request for a change, substitution, or configuration, any suspension of service, any cancellation of service after ordering service but prior to establishment of said service, any cancellation of service after ordering service but prior to establishment of said service, or any transfer by customer of said services to any other Third Party Service Provider.

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SECTION 8.0 - SPECIAL SERVICE ARRANGEMENTS, (CONT'D.)

8.3 **Traffic Studies**

The company will conduct traffic studies upon customer request for overflow per trunk group, multi-line hunt groups, and simulated facilities groups. Time parameter options are:

Monday through Friday, 8:00 a.m. - 5:00 p.m. 24 hours per day, 7 days a week

Non-Recurring Charge

\$40.00 per measurement ID, per week, per request

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SECTION 9.0 - SPECIAL PROMOTIONS

9.1 Bundled Promotion for Customers Selecting the Package Outlines in Section 7.2 of this Tariff

Effective for new customers signing a term agreement before July 31, 2003.

(A) Monthly Recurring Charges for Packages with Additional Bandwidth

# Lines	Included LD Minutes	160 kbps	320 Kbps	784 Kbps	1.04 Mpbs	1.5 Mbps
1-3	300	\$194	\$260	\$362	\$461	\$602
4	400	\$228	\$263	\$362	\$461	\$602
5	500	n/a	\$263	\$362	\$461	\$602
6	600	n/a	\$307	\$406	\$505	\$646
7	700	n/a	\$352	\$451	\$550	\$691
8	800	n/a	\$396	\$495	\$594	\$735
9	900	n/a	\$441	\$540	\$639	\$780
10	1000	n/a	\$485	\$584	\$683	\$824
11	1100	n/a	\$530	\$629	\$728	\$869
12	1200	n/a	\$574	\$673	\$772	\$913
13	1300	n/a	\$619	\$718	\$817	\$958
14	1400	n/a	\$663	\$762	\$861	\$1002
15	1500	n/a	\$708	\$807	\$906	\$1047
16	1600	n/a	\$752	\$851	\$950	\$1091
17	1700	n/a	\$797	\$896	\$995	\$1136
18	1800	n/a	\$841	\$940	\$1039	\$1180
19	1900	n/a	\$886	\$985	\$1084	\$1225
20	2000	n/a	\$930	\$1029	\$1128	\$1269
21	2100	n/a	\$975	\$1074	\$1173	\$1314
22	2200	n/a	\$1019	\$1118	\$1217	\$1358
23	2300	n/a	\$1064	\$1163	\$1262	\$1403
24	2400	n/a	\$1108	\$1207	\$1306	\$1447

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KY10301

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SECTION 9.0 - SPECIAL PROMOTIONS, (CONT'D.)

9.2 Winback Promotion

Terms: Previous business customers who have left the company but elect to return to the

Company's service within 30 days will receive a credit equal to one month's local service charges. In addition, any applicable termination penalties from the

customer's prior agreement will be waived.

Expiration: June 30, 2005 (T)

9.3 Hunting Promotion

Terms: New Business customers signing up for service during the term of this promotion

will receive free hunting on all facilities-based access lines.

Expiration: December 31, 2005 (T)

9.4 Renewal Promotion

Terms: An existing customer with a term agreement who signs an agreement to renew a

term commitment will receive a 10% discount on the price of the product for the

duration of the new term.

Expiration: December 31, 2005

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SECTION 9.0 - SPECIAL PROMOTIONS, (CONT'D.)

9.3 Advanced Phone and Internet Package Promotion - Louisville

(A) Eligibility

New business customers served by the Company's switched facilities who select a 12 or 24 month term agreement prior to December 31, 2004. Customer must have between 5 and 16 lines. Termination penalties outlined in Section 7 of this tariff apply.

(B) Terms

- 1. Customer will receive symmetric bandwidth up to the maximum speed indicated. Actual bandwidth may vary.
- 2. Voice lines include hunting, call forwarding variable, call waiting, caller ID and 8-code speed dialing with the package price.
- 3. Standard web hosting is included.
- 4. Free long distance minutes as indicated for each line will apply. The free minutes include outbound domestic long distance calls only. Additional minutes will be billed at the rates filed in the Company's interexchange tariff.
- 5. Any or all of the following features may be selected for an additional monthly recurring charge of \$4.00 per line:

30-code Speed Calling, Call Forward Busy Line, Call Forward Don't Answer, Ring Select I, Ring Select II, Call Hold, Call Return, Distinctive Ring, Caller ID Deluxe, Enhanced Caller ID, Anonymous Call Rejection, Repeat Dialing, Selective Distinctive Alerting.

- 6. Additional lines and features can be provided at the prices indicated in Section 7 of this tariff.
- 7. VPN is included free for the first three months, if requested. Non-refundable set-up charges of \$50.00 for the main location and \$25.00 for each remote location will apply.
- 8. Customers purchasing 5-7 line bundles may increase maximum bandwidth to 1.5 Mbps. for a \$75.00 monthly additive.

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Executive Director Y10403

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SECTION 9.0 - SPECIAL PROMOTIONS, (CONT'D.)

9.3 Advanced Phone and Internet Package Promotion – Louisville, (Cont'd.)

(C) Price

Lines	Maximum Bandwidth	Free LD Minutes	Monthly Recurring Charge
5	784 kbps	1000	\$275
6	784 kbps	1200	\$310
7	784 kbps	1400	\$345
8	1.54 kbps	2000	\$410
9	1.54 kbps	2250	\$445
10	1.54 kbps	2500	\$480
11	1.54 kbps	2750	\$515
12	1.54 kbps	3000	\$550
13	1.54 kbps	3250	\$585
14	1.54 kbps	3500	\$620
15	1.54 kbps	3750	\$655
16	1.54 kbps	4000	\$690

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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SECTION 10.0 – GRANDFATHERED SERVICES

10.1 Flat Rate

	Business	Residential
Group Number	Monthly	Monthly
Rate Group 1 (0-13,800 lines)	\$32.00	\$12.17
Rate Group 2 (13,801 - 25,100)	\$32.90	\$13.02
Rate Group 3 (25,101 - 45,500)	\$32.90	\$13.69
Rate Group 4 (45,501 - 200,800)	\$32.90	\$14.34
Rate Group 5 (200,801 - 1,191,800)	\$32.90	\$17.55
* Georgetown, Sadieville, Stamping Ground	\$32.90	\$14.50

See Section 4.5 for city or town Rate Group.

10.2 Measured Rate Service

	Business	Residential
Group Number	Monthly	Monthly
Rate Group 1 (0-3,800 lines)	\$23.17	\$9.38
Rate Group 2 (13,801 - 25,100)	\$25.52	\$10.02
Rate Group 3 (25,101 - 45,500)	\$27.52	\$10.52
Rate Group 4 (45,501 - 200,800)	\$29.46	\$11.01
Rate Group 5 (200,801 - 1,191,800)	\$35.82	\$13.41

Monthly usage allowance of \$7.50 for business customers and \$5.00 for residential customers. Calls in excess of the allowance are billed at the measured rate local usage set forth in this section.

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^{*} Exception Rate in Accordance with KPSC Docket No. 91-149.

SECTION 10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.3 Measured Rate Local Usage

(A) Day

Band	Business 1 st Minute	Business Addl. Minute	Residential 1 st Minute	Residential Addl. Minute
Band A	\$0.04	\$0.02	\$0.04	\$0.02
(0 miles)				
Band B	\$0.04	\$0.02	\$0.04	\$0.02
(1-01 miles)				
Band C	\$0.06	\$0.04	\$0.06	\$0.04
(> 10 miles)				
Day – 8AM – 5 PM Monday – Friday				

(B) Evening

Band	Business 1 st Minute	Business Addl. Minute	Residential 1 st Minute	Residential Addl. Minute
Band A	\$0.026	\$0.013	\$0.026	\$0.013
(0 miles)				
Band B	\$0.026	\$0.013	\$0.026	\$0.013
(1-01 miles)				
Band C	\$0.039	\$0.026	\$0.039	\$0.026
(> 10 miles)				
Evening = 5PM - 11PM Sunday - Friday				

(C) Night/Weekend

Band	Business 1 st Minute	Business Addl. Minute	Residential 1 st Minute	Residential Addl. Minute
Band A	\$0.016	\$0.008	\$0.016	\$0.008
(0 miles)				
Band B	\$0.016	\$0.008	\$0.016	\$0.008
(1-01 miles)				
Band C	\$0.024	\$0.016	\$0.024	\$0.016
(> 10 miles)				

Night / Weekend = 11PM - 8AM Sunday - Friday and all times Saturday ic service commission of Kentucky Effective

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SECTION 10.0 – GRANDFATHERED SERVICES, (CONT'D.)

10.4 **PBX Trunks**

(A) Flat Rate:

Group Number	Business Monthly
Rate Group 1 (0-3,800 lines)	\$32.00
Rate Group 2 (13,801 – 25,100)	\$32.90
Rate Group 3 (25,101 – 45,500)	\$32.90
Rate Group 5 (45,501 – 200,800)	\$32.90
Rate Group 6 (200,801 – 1,191,800)	\$32.90

(B) Measured Rate:

Group Number	Business Monthly
Rate Group 1 (0-3,800 lines)	\$23.17
Rate Group 2 (13,801 – 25,100)	\$25.52
Rate Group 3 (25,101 – 45,500)	\$27.52
Rate Group 5 (45,501 – 200,800)	\$29.46
Rate Group 6 (200,801 – 1,191,800)	\$35.82

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SECTION 10.0 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Local Area Calling Service

10.5.1 Local Area Calling Service is an optional service that provides local calling from the subscriber's home wire center to all exchanges within BellSouth's Full Local Calling Area.

A.	Access Line with Local Usage Detail	Rate Group	Rate Group
	_	1-4	5
	Residence	\$10.00	\$11.50
	Business Inward	\$29.70	\$33.00
	Business Two Way	\$32.70	\$36.00
В.	Access line without Local Usage Detail		
	Residence	\$9.00	\$10.50
	Business Inward	\$29.70	\$33.00
	Business Two Way	\$29.70	\$33.00

Local Area Calling Service Usage Charges for all calls completed within the Full Local Calling Area (LCA)

C.	Mileage Bands:	Initial	Additional
	S	Minute	Minute
	A (0 miles)	\$0.02	\$0.01
	B (1-10 miles) within limited LCA	\$0.04	\$0.02
	C (Greater than 10 miles) within limited LCA	\$0.06	\$0.04
	D (1-10 miles) beyond limited LCA	\$0.04	\$0.02
	E (11-16 miles) beyond limited LCA	\$0.06	\$0.04
	F (17-22 miles) beyond limited LCA	\$0.09	\$0.07
	G (23-30 miles) beyond limited LCA	\$0.09	\$0.07
	H (31-40 miles) beyond limited LCA	\$0.09	\$0.07
	I (greater than 40 miles) beyond limited LCA	\$0.09	\$0.07

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SECTION 10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.5 Local Area Calling Service, (cont'd.)

10.5.2 Reserved for Future Use

| (D)

(D)

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8/25/2005

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Ridgeland, MS 39157

SECTION 10.0 – GRANDFATHERED SERVICES, (CONT'D.)

10.6 Residential Flat Rate Access Service

Residential Flat Rate Access service provides the features specified following and a flat rate access line. The access line includes Touch-Tone capability.

The rate specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the subscriber's exchange and the Limited Local Calling Area.

The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections of this Tariff.

Custom Calling Services - all services except Three Way Calling with Transfer which is only available with the Two and Three Line Plans

Touch Star Service excluding Calling Number Delivery Blocking- Permanent Customized Code Restriction

RingMaster service Message Waiting Indication Obsolete Custom Calling Services

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service Charges do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Residential Flat Rate Access Service. Both plans offer grouping service, call hold, and call pick up (the ability to answer an incoming call from another line) at no additional charge in addition to the features listed in above. All services/features specified as available with Residential Flat Rate Access Service are available with each line of a multi-line package. All lines in each multi-line package must be on the same account and at the same premises.

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SECTION 10.0 – GRANDFATHERED SERVICES, (CONT'D.)

10.6 Residential Flat Rate Access Service, (Cont'd.)

Service charges do not apply to a conversion of existing service to/from Residential Flat Rate Access Services.

Existing customers of Residential Flat Rate Access Service can not take advantage of special promotions for Residential Flat Rate Access Service or Residential Unlimited Calling Service with the Residential Flat Rate Access Service option or any of the service/features specified for such service, unless specifically allowed by the terms of the special promotion.

Rates and charges:

Individual Line Service	Suspend Rate	Monthly Rate
Per Line	\$ 8.50	\$33.50
Per Two-Line Plan package	\$17.00	\$65.50
Per Three-Line Plan package	\$25.50	\$97.50

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10.7 Reserved for Future Use

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101 Business Park Drive, Suite A

Ridgeland, MS 39157

Executive Director Y10503

(D)

Issued: July 25, 2005

Issued by:

10.8 Direct-Inward-Dialing (DID)

	Business	Business
	Non-Recurring	Monthly
	Charge	
Each group of 20 working numbers	\$480.00	\$3.40
Each group of 20 reserved numbers	\$480.00	\$3.40
Each non-consecutive DID number	\$1.50	\$0.17
Each reserved Non-consecutive DID number	\$1.50	\$0.17
Multifrequency Pulsing Option	\$0.00	\$7.50
Dual Tone Multifrequency Pulsing Option	\$0.00	\$7.50
Automatic intercept Service, per number	\$16.00	\$0.00

10.9 Direct Inward Dialing (DID) Trunk Termination

	Business	Business	
	Non-Recurring	Monthly	
	Charge		
Each trunk	\$50.00	\$26.00	
Each combination trunk w/ call transfer	\$250.00	\$45.00	

10.10 Hunting Service:

Group Number	Business	Business Monthly	
•	Non-Recurring		
	Charge		
Rate Group 1 (0-3,800 lines)	\$20.00	\$12.00	
Rate Group 2 (13,801 - 25,100)	\$20.00	\$11.25	
Rate Group 3 (25,101 - 45,500)	\$20.00	\$10.50	
Rate Group 4 (45,501 - 200,800)	\$20.00	\$10.00	
Rate Group 5 (200,801 - 1,191,800)	\$20.00	\$5.70	

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10.11 Non-Packages

	BUSINESS		RESII	DENTIAL
	NRC	Monthly	NRC	Monthly
Rate Group				
Call Forwarding Variable	\$20.00	\$4.40	\$15.00	\$3.60
Three-way calling *	\$20.00	\$4.40	\$15.00	\$3.60
Call Waiting	\$20.00	\$4.40	\$15.00	\$3.65
Speed calling - 8 code	\$20.00	\$4.40	\$15.00	\$3.60
Speed calling - 30 code	\$20.00	\$5.50	\$15.00	\$4.10
Call Forwarding Busy Line	\$20.00	\$3.85	\$15.00	\$1.00
Call Forwarding Don't Answer	\$20.00	\$3.85	\$15.00	\$1.00
Customer Control - CF Busy Line	\$20.00	\$7.40	\$15.00	\$3.00
Customer Control - CF Don't Answer	\$20.00	\$7.00	\$15.00	\$3.00
Call Forwarding Busy Line Multipath	\$20.00	\$3.55	\$15.00	\$2.00
Call Forwarding Don't Answer	\$20.00	\$3.55	\$15.00	\$2.00
Multipath				
Call Forwarding Variable Multipath	\$20.00	\$3.55	\$15.00	\$3.00

^{*} Three-way Calling is also available to both Business and Residential customers on a per use basis of \$0.75 per call.

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JUL # 8 2003

PURSUANT TO 807 KAR 5:011 SECTION 8 (1)

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KY10301

10.11 Non-Packages, (Cont'd.)

	BUSINESS		RESII	DENTIAL
	NRC	Monthly	NRC	Monthly
Rate Group				
Remote Access - Call Forwarding	\$20.00	9.35\$	\$15.00	\$6.00
Variable				
Call Waiting Deluxe	n/a	n/a	\$15.00	\$6.00
Call Forwarding Don't Answer - Ring	\$20.00	\$3.85	\$15.00	\$1.00
Control				
Three Way Calling with Transfer	\$20.00	\$6.00	\$15.00	\$4.95
Flexible Call Forwarding (FCF)	\$20.00	\$9.90	\$15.00	\$5.00
FCF w/ Audio Calling Name	\$20.00	\$11.00	\$15.00	\$7.00
Flexible Call Forwarding (FCF) – Plus	n/a	n/a	\$15.00	\$7.00
FCF Plus w/ Audio Calling Name	n/a	n/a	\$15.00	\$9.00
Star 98 Access	\$20.00	\$2.00	\$15.00	\$1.00
Remote Call Forwarding	\$14.50	\$18.50	\$14.50	\$18.50
RCF add'l. path following initial	\$12.00	\$18.50	\$12.00	\$18.50
installation				
Distinctive Ring 1 (1 additional	\$20.00	\$8.00	\$15.00	\$3.95
telephone number with distinctive ring)				
Distinctive Ring 2 (2 additional	\$20.00	\$10.00	\$15.00	\$5.95
telephone numbers with distinctive ring)				

For Three-way Calling with Transfer, local or toll charges apply for originator of call even after exiting the call.

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10.12 CLASS Service

Rate Group	Business NRC Per Line	Business Monthly Per Line	Residence NRC	Residence Monthly
Call Return *	\$20.00	\$5.20	\$15.00	\$4.40
Repeat Dialing *	\$20.00	\$4.95	\$15.00	\$4.20
Busy Connect, per use *	n/a	n/a	n/a	n/a
Call Selector	\$20.00	\$4.95	\$15.00	\$4.20
Preferred Call Forwarding	\$20.00	\$4.95	\$15.00	\$4.20
Call Block	\$20.00	\$4.95	\$15.00	\$4.20
Call Trace	\$20.00	\$5.50	\$15.00	\$4.20
Caller ID – Basic	\$20.00	\$9.05	\$15.00	\$7.00
Caller ID – Deluxe	\$20.00	\$10.00	\$15.00	\$7.50
Anonymous Call Rejection	n/a	\$4.40	\$15.00	\$3.30
Enhanced Caller ID w/ ACR	\$20.00	\$15.95	\$15.00	n/a
Enhanced Caller ID w/ Call				
Management	\$20.00	\$16.95	\$15.00	n/a

* Call Return, Repeat Dialing and Busy Connect are available to both Business and Residential customers on a per use basis of \$0.75 per call

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10.13 Choice Options

Provides unlimited use of listed features and a flat rate, Area Calling Plan or Enhanced Area Calling Plan, access line. Service charges do not apply for transactions involving only additions, deletions or charges to service/features requested as part of this service, nor for a conversion of existing service to or from Choice Options service. Access line installation charges are set forth in the Service Charges stated above. Options 1 and 2 below are applicable to Option 1 and 2 Calling Plans, i.e. Business Plus* Service and Area Calling Plan.

(A) Option 1

	Business	Residential
	Monthly	Monthly
Per line	\$81.00	\$33.50
Per Two-Line Plan package	\$150.00	\$66.50
Per Three-Line Plan package	\$217.00	\$97.50

(B) Option 2

	Business	Residential
	Monthly	Monthly
Per Line	\$56.00	n/a
Per Two-Line Plan package	\$100.00	n/a
Per Three-Line package	\$142.00	n/a

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10.14 Toll Restriction

Provides blocking of 1+, 101XXXX, 10XXX, 976 and 900 dialing and prevents operator assisted calls from being billed to the subscriber's line.

(A) Selective Class of Call Screening

	Business NRC	Business Monthly	Residential NRC	Residential Monthly
-per line	\$20.00	\$4.50	\$15.00	\$2.20
-per PBX trunk or Centrex NAR	\$20.00	\$4.50	n/a	n/a

10.15 Directory Listings

	Business	Business	Residential	Residential	
	NRC	Monthly	NRC	Monthly	
Non-listed	\$20.00	\$1.82	\$15.00	\$1.82	
Non-Published	\$20.00	\$3.50	\$15.00	\$3.50	
Additional Listings	\$20.00	\$1.80	\$15.00	\$1.20	

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KY10301

Invoice Date 6/01/03

Invoice Number

Total

229.59

229.59

232.86

Account Number

Previous Balance 229.59	Payments Received 229.59	Adjustments
Past Due Balance .00	Late Payment Charges .00	Current Charges 232.86
Tot	tal Amount Due	232.86
Que	estions? Call	800-897 - 7933

LOUISVILLE, KY 40218 2628

Summary For Account

Current Charges

Previous Bill

?ayments

Adjustments Balance Forward					.00
lurrent Summary	Charges	State Taxes	Local Taxes	Federal Taxes	Total
Long Distance Service	22.16	.88	.00	.65	23.69
Local Telephone Service	194.18	9.62	.00	4.85	208.65
Other Charges and Credits	.52	.00	.00	.00	. 52

Total Amount Due 232.86

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 1 8 2003

PURSUANT TO 807 KAR 5.011 SECTION 9 (1)

Change & FARELICE

Page: 2

Account Number Invoice Number Account Name

Balanc	e						:	229.59
		- Paym	ent Recei	ved, Th	ank You			229.59
	Balance F			·				.00
long Distance Se	rvice One Plus:	Tun200	a					.00
	PICC	U WIIZ O O	•					2.95
	FICC							2.33
	4/25/03	To 513	346-4614	9:21a	CRESCEN	OH	1.6m	.12
	4/25/03	To 616	554-2010	1:54p	DUTTON	MI	. 4 m	.03
	4/25/03	To 616	554-2010	1:56p	DUTTON	MI	1.6m	.12
	4/25/03	To 574	257-0355	2:02p	SOUTH B	IN	.7m	.05
	4/25/03	To 574	257-0355	2:04p	SOUTH B	IN	.3m	.02
	4/25/03	To 574	257-0355	2:05p	SOUTH B	IN	.3m	.02
			257-0355		SOUTH B	IN	.3m	.02
			257-0355		SOUTH B		,7 m	.05
			257-0355		SOUTH B		.4m	.03
			258-0355		SOUTH B		1.0m	.08
			923~9159				6.5m	.49
			719-0661		COLUMBU		1.0m	.08
			923-9159				.5m	.04
			398-0087				.6m	.05
			233-0990				1.0m	.08
			923-9159				.7m	.05
			787-1700		CARNEGI	DA	1.6m	.12
			942-8225				1.1m	.08
			346-4614				1.3m	.10
			692-0080			MO	.8m	.06
	5/15/03	TO 314	692-0080	2.305	LADIE	MO	.7m	.05
	5/15/03	TO 314	692-0080	2.30p	בוומאב ב	MO	1.4m	.11
	5/15/03	TO 314	692-0080	2.110	באטטב	MO	3.8m	.29
			556-5043				.9m	
								.07
			556-5043				. 9m	.07
			556-5043				. 9m	.07
			424-6618				. 7m	.05
			556-5043				1.0m	.08
			923-9159				.6m	.05
			688-2958				3.8m	.29
	, ,	To 202	835-0948			DC		.12
Total	Calls		31 To	tal Min	utes:		38.7	2.94
		Tot	al for 50	2		C)	narges:	5.89
		1.00	ar ror so.	-			ite Tax	.30
					7		al Tax	.27
						care	Total	6.46
	One Plus:	Junann	3			SUBLI	C SERVICE COMMISSION OF KENTUCKY	.00
	PICC	U UIIZ U U	J				EFFECTIVE	2.95
	FICC							∠.∀Ე
	4/28/03	TO 812	275-3372	8 · NR =	BEDFORD	TN	JUL 9m8 2003	.14
			626-5411				2.7m	.20
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							SECTION 9 (1)	
						1	1 500	

Invoice Date Account Number Invoice Number Account Name

				692-7300				1.3m	.10
				845-1835				.3m	.02
				951-2826 633-5430				2.3m	.17
				243-9000			OH	2.3m	.3 1 .17
				259-3000				.3m	.02
	2/08/03	ΨO	574	258-3000	9:29a	SOUTH B	TN	.5m	.05
	5/00/03	TO	217	776-3337	4.23n	MOBIESV	TN	.3m	.02
	5/13/03	TO	802	295-3015	2:080	WH RIV	VT	.9m	.07
	5/13/03	TO	419	841-0154	3:31p	SYLVANI	ÓН	1.3m	.10
				692-7300				1.6m	.12
				243-9000				.8m	.06
Total	Calls	, -		14 Tot	al Min	ites:		20.7	1.55
			Tota	al for 502	; 		C)	harges:	4.50
								ate Tax	.15
						I		ral Tax	.11
								Total	4.76
	One Plus: PICC	:Jur	1200	3					.00 2.95
	FICC								2.95
				633-5430					.06
	5/21/03	To	614	841-1616	9:10a	WORTHIN	ÓН	1.6m	.12
Total	Calls			2 Tot	al Min	ıtes:		2.4	.18
				7					
			Tota	al for 502	. –			harges:	3.13
			Tota	al for 502	, –		Sta	ate Tax	.02
			TOTA	al for 502			Sta	ate Tax ral Tax	.02 .02
			TOTA	al for 502	, -		Sta	ate Tax	.02
,	One Plus:	: Jur			,-		Sta	ate Tax ral Tax	.02 .02
	One Plus: PICC	: Jur			. -		Sta	ate Tax ral Tax	.02 .02 3.17
	PICC		12003	3		Ĭ	Sta Feder	ate Tax ral Tax Total	.02 .02 3.17
	5/06/03 5/21/03	To To	12003 865 859	426-4625 246-2381		Ĭ	Sta Feder	ate Tax ral Tax Total 25.2m 2.4m	.02 .02 3.17 .00 2.95
	5/06/03 5/21/03 5/21/03	To To To	32003 865 859 317	426-4625 246-2381 232-2552	9:54p 3:39p 3:47p	LAKE CI LEXINGT INDIANA	Sta Feder TN KY IN	ate Tax ral Tax Total	.02 .02 3.17 .00 2.95
	5/06/03 5/21/03 5/21/03 5/21/03	To To To	32003 865 859 317 202	426-4625 246-2381 232-2552 879-2710	9:54p 3:39p 3:47p 4:16p	LAKE CI LEXINGT INDIANA WASHING	Sta Feder TN KY IN DC	ate Tax ral Tax Total 25.2m 2.4m .5m 3.4m	.02 .02 3.17 .00 2.95 1.89 .18
	5/06/03 5/21/03 5/21/03 5/21/03 5/22/03	T0 0 0 0 0 T0 T0	865 859 317 202 802	426-4625 246-2381 232-2552 879-2710 244-8727	9:54p 3:39p 3:47p 4:16p 10:33a	LAKE CI LEXINGT INDIANA WASHING WATERBU	Sta Feder TN KY IN DC VT	ate Tax ral Tax Total 25.2m 2.4m .5m 3.4m 1.0m	.02 .02 3.17 .00 2.95 1.89 .18
	5/06/03 5/21/03 5/21/03 5/21/03 5/22/03 5/22/03	To To To To To	865 859 317 202 802 802	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000	9:54p 3:39p 3:47p 4:16p 10:33a	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL	Sta Feder TN KY IN DC VT VT	ate Tax ral Tax Total 25.2m 2.4m .5m 3.4m 1.0m 5.6m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26
	5/06/03 5/21/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03	To To To To To	865 859 317 202 802 802 404	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300	9:54p 3:39p 3:47p 4:16p 10:33a 10:36a	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA	Sta Feder TN KY IN DC VT VT GA	ate Tax ral Tax Total 25.2m 2.4m .5m 3.4m 1.0m 5.6m 2.0m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15
	5/06/03 5/21/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03	0 0 0 0 0 0 0 0 0 0 0	865 859 317 202 802 802 404 404	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 657-9300	9:54p 3:39p 3:47p 4:16p 10:33a 10:36a 10:42a 10:45a	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA	Sta Feder TN KY IN DC VT VT GA GA	25.2m 25.2m 2.4m .5m 3.4m 1.0m 5.6m 2.0m 9.2m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15
	5/06/03 5/21/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03	TO 0 0 0 0 0 0 0 0 0	865 859 317 202 802 802 404 404	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 657-9300 244-2890	9:54p 3:39p 3:47p 4:16p 10:33a 10:42a 10:45a 10:55a	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA ATLANTA	Sta Feder TN KY IN DC VT GA GA GA	25.2m 25.2m 2.4m .5m 3.4m 1.0m 5.6m 2.0m 9.2m 3.7m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15 .69 .28
	5/06/03 5/21/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03	00000000000000000000000000000000000000	865 859 317 202 802 802 404 404 404 770	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 657-9300 244-2890 986-1068	9:54p 3:39p 3:47p 4:16p 10:33a 10:42a 10:45a 10:55a 10:59a	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA ATLANTA ATLANTA	Sta Feder TN KY IN DC VT VT GA GA GA GA	25.2m 25.2m 2.4m .5m 3.4m 1.0m 5.6m 2.0m 9.2m 3.7m 1.4m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15 .69 .28
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	5/06/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03	00000000000000	865 859 317 202 802 802 404 404 770 770 502	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 657-9300 244-2890 986-1068 986-1068 564-6800	9:54p 3:39p 3:47p 4:16p 10:33a 10:42a 10:45a 10:55a 10:59a 11:00a 11:02a	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA ATLANTA ATLANTA ATLANTA FRANKFO	Sta Feder TN KY IN DC VT GA GA GA GA KY	25.2m 25.2m 2.4m .5m 3.4m 1.0m 5.6m 2.0m 9.2m 3.7m 1.4m 1.2m 3.1m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15 .69 .23
	5/06/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03	000000000000000	8659 317 202 8659 317 202 802 404 404 770 770 502	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 657-9300 244-2890 986-1068 986-1068 564-6800 337-1304	9:54p 3:39p 3:47p 4:16p 10:33a 10:42a 10:45a 10:55a 11:00a 11:02a 2:55p	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA ATLANTA ATLANTA ATLANTA FRANKFO IOWA CI	Sta Feder TN KY IN DC VT GA GA GA GA KY IA	25.2m 25.2m 2.4m .5m 3.4m 1.0m 5.6m 2.0m 9.2m 3.7m 1.4m 1.2m 3.1m 2.1m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15 .69 .28 .11 .09 .23
	5/06/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03	000000000000000	8659 317 202 8659 317 202 802 404 404 770 770 502	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 657-9300 244-2890 986-1068 986-1068 564-6800 337-1304	9:54p 3:39p 3:47p 4:16p 10:33a 10:42a 10:55a 10:55p 11:02a 2:55p 8:30p	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA ATLANTA ATLANTA ATLANTA FRANKFO IOWA CI LAKE CI	Sta Feder TN KY IN DC VT GA GA GA GA KY IA	ate Tax ral Tax ral Tax Total 25.2m 2.4m 2.4m 3.4m 1.0m 5.6m 2.0m 9.2m 3.7m 1.4m 1.2m 3.1m 2.1m 2.1m	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15 .69 .23 .16 .09 .23 .16
	5/06/03 5/21/03 5/21/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03 5/22/03	000000000000000	865 865 317 202 802 802 404 404 7702 319 865	426-4625 246-2381 232-2552 879-2710 244-8727 828-2000 657-9300 244-2890 986-1068 986-1068 986-1068 564-6800 337-1304 426-4625 14 Tot	9:54p 3:39p 3:47p 4:16p 10:33a 10:42a 10:55a 10:559a 11:02a 2:55p 8:30p al Minu	LAKE CI LEXINGT INDIANA WASHING WATERBU MONTPEL ATLANTA ATLANTA ATLANTA ATLANTA FRANKFO IOWA CI LAKE CI	Sta Feder TN KY IN DC VT GA GA GA KY IA TNOU	25.2m 2.4m 2.4m 3.4m 1.0m 5.6m 2.0m 9.2m 3.7m 1.4m 1.2m 3.1m 2.1m 2.1m 5.6F KENTUCK EFFECTIVE	.02 .02 3.17 .00 2.95 1.89 .18 .04 .26 .08 .42 .15 .69 .28 .11 .09 .23 .16 MMISSION 1.11 Y
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PURSUANT TO 807 KAR 5:011
GECTION 9 (1)
EXECUTIVE DIRECTOR

Page:

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Account name	•		
		Federal Tax Total	.25 9.30
Calling Card	9881 Total for Calling Card-9881	Total	.00
lalling Card	8744 Total for Calling Card-8744	Total	.00
Jong Distance	Service Total	Charges: State Tax Federal Tax Total	22.16 .88 .65 23.69
Jocal Telephone 302- 302- 302- 302- 302- 302- 302- 302-	e Service Business Line:Jun2003 KY TRS/TDD SURCHARGE KY LIFELINE SUPPORT SURCHARGE JEFFERSON CO. 911 SURCHARGE Custom Toll Restriction Call Forwarding Busy Line Call Forwarding Don't Answer FCC Local Number Portability Charge Transfer Existing Mailbox FCC Charge for Network Access Total for	Charges: State Tax Federal Tax Total	33.75 .10 .05 .79 .00 3.00 3.00 .35 .00 7.84 48.88 2.39 1.20 52.47
02 - 102 -	Business Line:Jun2003 KY TRS/TDD SURCHARGE KY LIFELINE SUPPORT SURCHARGE JEFFERSON CO. 911 SURCHARGE Custom Toll Restriction Call Forwarding Don't Answer Hunting/Rollover Service FCC Local Number Portability Charge Message Waiting-Stutter Dialtone MemoryCall Answering Service FCC Charge for Network Access 11:39A CALL RETRN Directory Assistance-1 Call Total for 502-	Charges: Stalle: 强和CE COM Federal OF KENTUCKY Total	33.75 .10 .05 .79 .00 3.00 11.00 .35 .60 7.84 .76 467.23 1.77 72.51
02-	Business Line:Jun2003 KY TRS/TDD SURCHARGE	JUL 1 8 200 PURSUANT TO 807 KA SECTION 9 (1) BY TO THE STREET	33.75 R5:011

Account Name

Page:

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502-	KY LIFELINE SUPPORT SURCHARGE		.05
502 -	JEFFERSON CO. 911 SURCHARGE		.79
502-	FCC Local Number Portability Charge		.35
502-	FCC Charge for Network Access		7.84
	Total for 502-	Charges:	42.88
		State Tax	2.03
		Federal Tax	1.02
		Total	45.93
502-	Residential Line:Jun2003		18.40
502-	KY TRS/TDD SURCHARGE		.10
502-	KY LIFELINE SUPPORT SURCHARGE		.05
502-	JEFFERSON CO. 911 SURCHARGE		.79
502-	Call Waiting		4.50
502-	FCC Local Number Portability Charge		.35
502-	Inside Wire Maintenance Service Plan		4.75
502-	Trouble Determination Cha+		.25
502-	Touch-Tone		.00
302-	FCC Charge for Network Access		6.00
	Total for 502-	Charges:	35.19
		State Tax	1.69
		Federal Tax	.86
		Total	37.74
	Covariae Tetal	Charges:	194.18
Jocal Telephone	: Service Total	State Tax	9.62
		Federal Tax	4.85
		Total	208.65
(10ta1	200.05
ther Charges a	and Credits		
	Long Distance-Universal Service Fund:	5.00%	.52
ther Charges a	and Credits Total	Charges:	.52
_		Total	.52

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₽UBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL # 8 2003

PURSUANT TO 607 KAR 5:011
SECTION 9 (1)

LIANGO U. DOWN
EXECUTIVE DIRECTOR